# Veteran Resources



# Portland Area Mental Health Resources for Service Members, Veterans & Families

Unless otherwise noted, the following providers accept public insurance and self-pay clients. If the patient has private insurance, we strongly recommend calling the insurer's member services line for a list of in-network providers. Please note that this resource list is intended to serve as a reference guide only — the services & providers listed are not endorsed by Lines for Life. **Click on the title of each resource to navigate to their site.** 

## **Crisis Services**

Veterans Crisis Line If you're a service member, Veteran, National Guard member, Reservist in crisis or know someone who is, Dial 9-8-8 then Press 1 for immediate support. You can also Text 838255 or Chat Online at VeteransCrisisLine.net. You don't have to be enrolled with VA benefits or healthcare to call. If someone who is not a Veterans needs to speak to a crisis counselor, anytime 24.7 dial 988.	Dial: 988 Press 1 24/7
Multnomah County Crisis Line and Project Respond	503-988-4888
Project Respond sends mental health professionals to where the person in crisis is located, to provide suicide/crisis risk assessment, crisis stabilization, safety planning, and transportation to emergency treatment facilities. Call the Multnomah County Crisis Line (above) and ask for "Project Respond."	24/7
Portland VA Medical Center Emergency Department	503-220-8262
24/7 access to the Emergency Department at the Portland VA located at 3710 SW U.S. Veterans Hospital Road, Portland, Oregon 97230	24/7
Military Helpline by Lines for Life	1-888-457-4838
Offering help and hope to all military-connected Oregonians. Our service is free, confidential, and available by phone 24/7. The helpline is operated independently and affiliated with the Department of Defense.	24/7
Call to Safety	888-235-5333
Call to Safety is a crisis line for people who are at risk of, currently experiencing, or survivors of domestic and sexual violence. Call to Safety advocates support callers with safety planning, crisis intervention, and	24/7

information and referrals to community resources.



#### **Crisis Services (Continued)** 503-944-8000 **Unity Center** 1225 NE 2nd Ave, Portland, OR The Unity Center provides emergency inpatient & residential psychiatric care for both adults and adolescents 9-17 years old. Services include psychiatric evaluation, hospital stay, medication, and referral to counseling/outpatient services. Cascadia Behavioral Healthcare Urgent Walk-In Clinic 503-963-2575 4212 SE Division St, Portland, OR Cascadia Healthcare's Urgent Walk-In Clinic offers same day mental health appointments, with services including suicide/crisis risk assessment, mental health screening, counseling, psychiatric prescriber

#### Hawthorn Walk-In Center

#### 5240 NE Elam Young Pkwy, Hillsboro, OR

The Hawthorn provides urgent care services for mental health and addiction concerns, including suicide/crisis risk assessment, counseling, education regarding mental health and addiction, and peer support. No cost for uninsured patients - bill to insurance for insured patients.

services, and referrals to affordable long-term mental health care.

### **Residential Services**

#### Veterans Recovery House - Residential Rehabilitation Treatment **Program (RRTP)**

The Veteran's Recovery House (VRH), , is an inpatient program providing behavioral and medical healthcare services to Veterans who are homeless and/or want substance abuse treatment. The program is a transitional and residential environment with 24-hour support to Veterans admitted into the program.

503-291-9111

24/7



# **Residential Services (continued)**

Sequoia Mental Health Services	503-619-1560
Aloha and Hillsboro Locations	
Serving Washington County, Sequoia offers integrative residential mental health treatment that includes individual and group therapy, medication management, coordination with community services, and case management.	
<u>Cedar Hills Hospital</u>	503-944-5000
<b>10300 SW Eastridge St, Portland, OR</b> Cedar Hills offers inpatient programs for crisis stabilization, mental health, substance use treatment, and treatment for Veterans and military service members. For those needing less intensive care, they offer partial hospitalization and intensive outpatient programs.	
New Narrative Residential Services	503-726-3742
<b>Tigard and Portland Locations</b> New Narrative specializes in working with adults who are experiencing poverty and/or are at risk of houselessness. Their clinical care services include temporary treatment housing.	
Serenity Lane	F 44 000 0000
Serentiy Lane offers outpatient and inpatient substance use treatment across Oregon, including in the Portland – metropolitan area. Their services include medically supervised detoxification.	541-262-0633



Hazelden Betty Ford	1-866-449-7502
Hazelden Betty Ford offers outpatient and inpatient substance use treatment in Oregon primarily in the Portland - metropolitan area and in Newberg.	
Counseling/Outpatient Services	
Portland Vet Center	503-688-5361
Confidential counseling for Veterans, service members and their families. This is a community-based clinic not on a medical center campus. Counseling services for needs like depression, post traumatic stress disorder (PTSD) and the impacts of military sexual trauma (MST).	
Portland Veterans Administration (VA) Outpatient Mental Health	503-273-5058,
Veteran-focused comprehensive behavioral health including evidenced-based treatments for mental health and substance use needs.	Press 3 for new patients
Suicide Prevention Team, Portland VA Medical Center	503-402-2857
Clinical coordinators who provide access to resources before, during and after a crisis, community education, lethal means safety items such as firearm cable locks and more.	
Returning Veterans Project Northwest	503-954-2259
Non-profit organization with a Provider Directory of various volunteer health providers willing to provide services at no-cost to Post 9/11 Veterans, services members and families.	



CONSTRUCTION Portland Area Mental Health Resources	s for
PARTNERSHIP Service Members, Veterans & Families	
Counseling/Outpatient Services (continued)	
PSU Community Counseling Clinic	503-725-4620
<b>1810 SW 5th Ave, Portland, OR</b> The PSU Clinic provides low-cost individual, relationship, and family counseling, including services for children and adolescents. Their counselors are practicum students and interns supervised by licensed and/or board-certified faculty.	
Lewis & Clark Community Counseling Center	503-768-6320
<b>4445 SW Barbur Blvd, Portland, OR</b> The Lewis & Clark Community Counseling Center provides low-cost individual, relationship, and family counseling, by students under the guidance of clinical supervisors. They offer a sliding scale fee based on income.	
Pacific Psychology & Comprehensive Health Clinic	Portland: 503-352 2400 Hillsboro: 503-352-7333
Portland and Hillsboro Locations Pacific Psychology provides affordable and accessible outpatient assessment, testing and therapy to children, adults, and families. Their providers are advanced level graduate students working under the supervision of licensed clinical psychologists.	Hitsboro. 303-332-7 333
Quest Center for Integrative Health	503-238-5203
<b>3231 SE 50th Ave, Portland, OR</b> Quest Center offers integrated health services to marginalized community members. Their mental health services include intakes, assessments, behavioral health sessions, peer support and mentoring, case management, medication management, and addiction and pain management.	
LifeStance Health	503-233-5405
Multiple Locations LifeStance provides counseling with psychiatric evaluation and medication management services, and outpatient programs to address substance use	

disorders and autism.



#### **Peer Services**

#### 12 Step Programs, Free & Anonymous

These programs are peer led and ran programs derived from the first 12-step Program Alcoholics Anonymous founded in the 1930's. Meetings are available at no-cost and can be found internationally.

# Alcoholics Anonymous (AA) If you have a desire to stop drinking or need help for drinking, call Portland area

AA 24-hour hotline and find a meeting to attend. There are over 900 meetings each week in the Portland area. There is no cost and the program is peer-led, anonymity is a key principal.

#### Narcotics Anonymous (NA)

If you have a desire to stop using drugs and substances or need help for using, call the Portland area NA hotline and find a meeting to attend. There is no cost and the program is peer-led, anonymity is a key principal.

#### Alanon Family Groups (Alanon)

Do you worry about how much someone drinks or uses substances? If you are impacted by someone's drinking and/or substance use, Alanon may be a helpful program for you. Find a meeting to attend, there is no cost and the program is peer-led, anonymity is a key principal.

#### David Romprey Oregon Warmline

#### **Multiple Locations**

A line for adults in non-crisis situations, which offers peer support and resource referral. The Warmline is staffed by trained peer counselors who have themselves faced a variety of life experiences and challenges.

#### Oregon Drug & Alcohol Helpline

The Oregon Drug and Alcohol Helpline is supported by Lines for Life. You can reach the helpline 24/7/365. If you prefer texting, you can send the keyword RecoveryNow to 839863



503-292-1333

503-345-9839

503-223-8569

24/7

24/7

800-698-2392 7 days/week, 8am-12am

800-923-4357.



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# Peer Services (Continued)

<u>Smart Recovery</u>	
SMART Recovery is an evidenced-informed recovery method grounded in Rational Emotive Behavioral Therapy (REBT) and Cognitive Behavioral Therapy (CBT), that supports people with substance dependencies or problem behaviors.	440-951-5357
NAMI Oregon	503-230-8009
147 SE 102nd Ave, Portland, OR	
The National Alliance on Mental Illness (NAMI) offers free, peer-led support group for adults living with mental illness. Participants learn from one another's experiences, share coping strategies, and offer mutual encouragement. Groups are led by trained facilitators who are in recovery themselves.	
<u>New Narrative</u>	503-726-3690
New Narrative offers multiple peer-run non-clinical programs, including a one-year Wellness Program and a two-year Sustainable Housing Program. They also run NorthStar Clubhouse; a community space open to any resident of Portland over the age of 18 with a verified mental health diagnosis.	
<u>4D Recovery</u>	971-703-4623
Portland and Hillsboro Locations	
4D provides free substance use recovery peer support services to young adults 18-35 who live in Multnomah and Washington counties. These services include peer mentoring, 12-step meetings, other peer support groups, and access to 4D community centers.	
YouthLine	877-968-8491
YouthLine is a crisis and support line run by Lines for Life that is available for teens and youth. Young people can call, chat, text, or email and be connected to a trained teen who will offer support.	

## **Identity and Culturally Specific Services**

#### Racial Equity Support Line

The Racial Equity Support Line is a service of Lines for Life, led and staffed by people with lived experience of racism. The line offers support to those feeling the emotional impacts of racist violence and microaggressions, as well as the emotional impacts of immigration struggles and other crosscultural issues.

#### Asian Health & Service Center

#### **Portland and Beaverton Locations**

AHSC has a state-certified outpatient behavioral health clinic specializing in serving the Asian community. Clinical services are provided by a team of bilingual professionals and contracted psychiatrists. Clients may also access onsite, low-cost naturopathic clinic and Chinese Medicine clinics weekly.

#### Native American Rehabilitation Center (NARA)

#### **Multiple Portland Locations**

NARA provides adult mental health services, guided by a cultural advisor and including cultural-specific programming for Native American communities. Services include mental health and psychiatric evaluations, individual and group counseling, medication management, and substance use treatment.

#### OHSU Intercultural Psychiatric Clinic

#### 2214 NE Lloyd Center, Portland, OR (inside the mall)

The OHSU Intercultural Psychiatric Clinic provides culturally sensitive mental health services to immigrant and refugee communities. They offer individual and group therapy, psychiatric evaluations, medication management, and case management in collaboration with primary care providers, and various community services. 503-872-8822

503-307-7775

503-494-4222



# **Identity and Culturally Specific Services**

Western Conexiones	503-233-5405
3500 NE MLK Blvd, Suite 200, Portland, OR	303 233 3403
Western Conexiones is a team of bilingual (Spanish-English) mental health providers who offer multicultural counseling and trauma healing services. They offer outpatient counseling services that address an array of mental health issues such as depression, anxiety, ADHD, and PTSD.	
<u>Q Center</u>	503-234-7837
4115 N Mississippi Ave, Portland, OR	503-327-8205
Q Center is an LGBTQ community center and non-profit organization that offers a variety of support and activity groups on topics including addiction and mental health, sexual orientation, gender identity, and relationships. All groups are community-based and peer-led.	
Imani Center	509-226-4060
709 NW Everett St, Portland, OR	
The Imani Center offers mental health and addiction treatment for the Black community in Multnomah County. These include outpatient addiction treatment, individual and group counseling, peer support, and referrals for	
employment and housing support.  Puentes	503-546-9975
Puentes supports Latinx and non-English speakers by providing counseling and treatment plans for individuals. These services include group and individual counseling, outpatient addiction treatment, recovery groups, peer support, and	

case management.